



March 08, 2023

MSE EUROPE's Quality & Environmental Policy

1. MSE EUROPE is committed to deliver goods, safely and undamaged within the timeframe, price, and additional requirements that are agreed with the customer by means of our logistics and transportation services via air, sea and land.
Our staff and subcontractors are trained and motivated to contribute to this continuous effort, by conducting their everyday activities in an environmentally responsible and safe manner.
2. We will consistently strive to provide services that meet or exceed the requirements, deadlines and expectations of our customers. We will actively provide training programs that will ensure ever improving processes and procedures and which will enable all our employees to do their job right the first time, each time.
3. We endeavor to protect the environment and to adopt environmentally friendly technologies when ordering and purchasing necessary resources, such as vessels, vehicles and aircraft, for transportation services and cargo operations.
4. We adopt responsible practices and procedures with regard to the impact of our activities on customer satisfaction and on our global environment. We define and continually review our objectives and targets for achieving this goal.
5. We seek to reduce environmental impact of our activities by efficiently using resources, saving energy, reducing and recycling waste and obsolete material, and particularly by minimizing energy consumption, emissions of greenhouse gases and ozone-depleting substances.
6. We comply with environmental and logistics legislation, regulations and requirements but also seek to implement in-house standards and procedures to reduce our environmental footprint, to prevent pollution and ensure operational excellence.
7. We endeavor to use educational programs to raise awareness amongst our staff and subcontractors, in order to ensure that everybody recognizes the importance of MSE EUROPE's Quality & Environmental Policy, by actively addressing all concerns of compliancy with environmental and legal requirements.
8. We will cooperate with our stakeholders and communicate openly on performance and new developments with regards to MSE EUROPE's Quality & Environmental Policy.

Takaki Amano
President